



## **Anti-Discrimination, Harassment & Retaliation Policy Includes Complaint & Reporting Procedures**

KIC-IT (Kids in Crisis Intervention Team), LLC is committed to a work environment in which all individuals are treated with respect and dignity. Each individual has the right to work in a professional atmosphere that promotes equality and prohibits unlawful discriminatory practices, including harassment. Therefore, KIC-IT expects that all relationships among persons at the Drop-In Center will be professional and free of bias, prejudice and harassment.

KIC-IT has developed this policy to ensure that all staff, board of directors, volunteers and clients can work and/or receive services in a professional atmosphere that promotes equality and prohibits unlawful discriminatory practices, including harassment. Therefore, KIC-IT expects that all relationships among persons in the Drop-In Center will be professional and free of bias, prejudice and harassment.

KIC-IT has developed this policy to ensure that all its board of directors, staff, volunteers and clients can work in an environment free from unlawful harassment, discrimination and retaliation. KIC-IT will make every reasonable effort to ensure that all concerned are familiar with these policies and are aware that any complaint in violation of such policies will be investigated and resolved appropriately. Any volunteer or client who has questions or concerns about these policies should speak with a member of the KIC-IT staff.

These policies should not, and may not, be used as a basis for excluding or separating individuals of a particular gender, or any other protected characteristic, from visiting the Drop-In Center or any other KIC-IT related social activities, events or discussions. In other words, no one should make the mistake of engaging in discrimination or exclusion to avoid allegations of harassment. The law and the policies of KIC-IT prohibit disparate treatment on the basis of sex or any other protected characteristic, with regard to terms, conditions, privileges and perquisites of employment. The prohibitions against harassment, discrimination and retaliation are intended to complement and further those policies, not to form the basis of an exception to them.

### ***Equal employment opportunity (Volunteers)***

It is the policy of KIC-IT to ensure equal employment opportunity without discrimination or harassment on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, genetic information, or any other characteristic protected by law. KIC-IT prohibits any such discrimination or harassment.

This policy applies to all activities of KIC-IT, including but not limited to employment, selection of volunteers, grant making, purchasing, and selecting vendors or consultants. KIC-IT defines "negative discrimination" to include (but not necessarily be limited to) denial of services, employment, or volunteer opportunities to any class of individuals in a manner that negatively restricts opportunities to that class of individuals.

### ***Retaliation***

KIC-IT encourages reporting of all perceived incidents of discrimination or harassment. It is the policy of KIC-IT to promptly and thoroughly investigate such reports. KIC-IT prohibits retaliation against any individual who reports discrimination or harassment or participates in an investigation of such reports.

### ***Sexual harassment***

Sexual harassment constitutes discrimination and is illegal under federal, state and local laws. For the purposes of this policy, "sexual harassment" is defined, as in the Equal Employment Opportunity Commission Guidelines, as unwelcome sexual advances, requests for sexual favors and other verbal or physical conduct of a sexual nature when, for example: a) submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment, b) submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting such individual, or c) such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive working environment.

Title VII of the Civil Rights Act of 1964 recognizes two types of sexual harassment: a) quid pro quo and b) hostile work environment. Sexual harassment may include a range of subtle and not-so-subtle behaviors and may involve individuals of the same or different gender. Depending on the circumstances, these behaviors may include unwanted sexual advances or requests for sexual favors; sexual jokes and innuendo; verbal abuse of a sexual nature; commentary about an individual's body, sexual prowess or sexual deficiencies; leering, whistling or touching; insulting or obscene comments or gestures; display in the workplace of sexually suggestive objects or pictures; and other physical, verbal or visual conduct of a sexual nature.

## ***Harassment***

Harassment on the basis of any other protected characteristic is also strictly prohibited. Under this policy, harassment is verbal, written or physical conduct that denigrates or shows hostility or aversion toward an individual because of his or her race, color, religion, sex, sexual orientation, gender identity or expression, national origin, age, disability, marital status, citizenship, genetic information, or any other characteristic protected by law, or that of his or her relatives, friends or associates, and that: a) has the purpose or effect of creating an intimidating, hostile or offensive work environment, b) has the purpose or effect of unreasonably interfering with an individual's work performance, or c) otherwise adversely affects an individual's employment opportunities.

Harassing conduct includes epithets, slurs or negative stereotyping; threatening, intimidating or hostile acts; denigrating jokes; and written or graphic material that denigrates or shows hostility or aversion toward an individual or group that is placed on walls or elsewhere on the employer's premises or circulated in the workplace, on company time or using company equipment by e-mail, phone (including voice messages), text messages, social networking sites or other means.

## **Individuals and Conduct Covered**

These policies apply to all KIC-IT staff, board of directors, volunteers and clients whether related to conduct engaged in by fellow staff, board of directors, volunteers or clients or by someone not directly connected to KIC-IT (e.g., an outside agency, customer, donor, volunteer, client and so on).

Conduct prohibited by these policies is unacceptable at the Drop-In Center and in any work-related setting outside the workplace, such as during business meetings, fundraisers, field trips, outreach, when transporting clients or social events.

## **Reporting an Incident of Harassment, Discrimination or Retaliation**

KIC-IT encourages reporting of all perceived incidents of discrimination, harassment or retaliation, regardless of the offender's identity or position. Individuals who believe that they have been the victim of such conduct should immediately discuss their concerns with KIC-IT staff, members of the board or a volunteer. See the complaint procedure described below.

In addition, KIC-IT encourages individuals who believe they are being subjected to such conduct to promptly advise the offender that his or her behavior is unwelcome and to request that it be discontinued. Often this action alone will resolve the problem. KIC-IT recognizes, however, that an individual may prefer to pursue the matter through complaint procedures.

## **Complaint Procedure**

Individuals who believe they have been the victims of conduct prohibited by this policy or believe they have witnessed such conduct should discuss their concerns with KIC-IT staff, members of the board or a volunteer.

KIC-IT encourages the prompt reporting of complaints or concerns so that rapid and constructive action can be taken before relationships become irreparably strained. Therefore, while no fixed reporting period has been established, early reporting and intervention have proven to be the most effective method of resolving actual or perceived incidents of harassment.

Any reported allegations of harassment, discrimination or retaliation will be investigated promptly. The investigation may include individual interviews with the parties involved and, where necessary, with individuals who may have observed the alleged conduct or may have other relevant knowledge.

Confidentiality will be maintained throughout the investigatory process to the extent consistent with adequate investigation and appropriate corrective action. Retaliation against an individual for reporting harassment or discrimination or for participating in an investigation of a claim of harassment or discrimination is a serious violation of this policy and, like harassment or discrimination itself, will be subject to disciplinary action. Acts of retaliation should be reported immediately and will be promptly investigated and addressed.

Misconduct constituting harassment, discrimination or retaliation will be dealt with appropriately. Responsive action may include, for example, training or a disciplinary action such as a warning, reprimand, temporary suspension from visiting or volunteering at the Drop-In Center or termination, as KIC-IT believes appropriate under the circumstances.

If a party to a complaint does not agree with its resolution, that party may appeal to KIC-IT's executive director or the board president.

False and malicious complaints of harassment, discrimination or retaliation (as opposed to complaints that, even if erroneous, are made in good faith) may be the subject of appropriate disciplinary action.



## **Anti-Discrimination, Harassment and Retaliation Policy Signature Form**

All KIC-IT staff, volunteers, board of directors and clients are required to sign below and return this form as a part of their application and/or participation in services.

By signing below I, \_\_\_\_\_ have read and understand KIC-IT's Anti-Discrimination, Harassment and Retaliation Policy and agree to act in accordance with the stated policy.

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Date*